

Terms & Conditions of Sale

Our standard terms & conditions of sale apply to all orders.

The Company

All wines are supplied by **Clark Foyster Wines Limited** (the Company)

Our registered office is 15 South Ealing Road, London W5 4QT

The company is registered in England and Wales no. 02932943, AWRS URN-XZAW00000101185

Tel: +44 (0) 20 8819 1458

Email: sales@cfwines.co.uk

Website: www.clarkfoysterwines.co.uk

Payment

Bank Transfer with order. The order will only be despatched once payment has been received and cleared. PLEASE NOTE THAT WE ARE UNABLE TO TAKE PAYMENT VIA CREDIT OR DEBIT CARDS.

Prices

Prices are correct as of 01/04/2023, but are liable to change without notification.

Prices are quoted per bottle and per case of 6 bottles.

Our prices are inclusive of duty and VAT (20%) and delivery is included if you order a minimum of 6 bottles.

A discount of 10% will apply for orders over 60 bottles.

Order Size

We recommend a minimum order size of 1 case of 6 bottles and there will be no additional delivery charges for a 6 bottle order. If you want to order fewer than 6 bottles then we can certainly do this but we will need to make a separate delivery charge in order to cover our costs. Please contact us for details.

Delivery

Once payment has been cleared, the delivery of goods will normally take place within a week. Faster delivery can be arranged at extra cost upon request. Deliveries to Scotland, Northern Ireland and outside the UK will incur delivery surcharge. Please ensure that you let us have a contact number in case of any problems.

Our carriers are geared up for trade deliveries rather than home deliveries, so we cannot book a specific time slot for your delivery. We can book a specific day and will do our best to give you an estimated time on the delivery day. Once the delivery date has been confirmed then we cannot generally change this without incurring the cost of a second delivery and we reserve the right to pass these costs on to our customer.

Some customers ask for delivery to a nominated safe place or friendly neighbour. We can organise this, but only on the understanding that we cannot take responsibility for any shortfall, loss or damage if the customer is not present to check and sign for the goods.

Damage /shortage of goods on delivery

Please check your wines carefully when they arrive **before you sign for them** and state any breakage or shortage on the delivery note. If the driver has an electronic Proof of Delivery terminal instead of a paper delivery note, please ask him to show you the breakages screen so you can sign on the correct screen to confirm any breakages or errors. Please contact us as soon as possible, and within no more than 48 hours from delivery, in the event of breakage, loss or short delivery so that we can make a claim from the carriers. The carton and packing in which the damaged goods were delivered should be retained for the carrier's inspection.